

A person wearing a full-body protective suit, including a hairnet and a face mask, is walking away from the camera down a hospital hallway. The hallway has a tiled floor and white walls with some framed pictures. In the background, another person is visible near a cart, and an "EXIT" sign is mounted on the wall.

ANNUAL  
DONOR  
REPORT

20  
20

**UPMC PINNACLE FOUNDATION**

2020

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## Incredible Perseverance

### *Letter from the Vice President*

We've said it many times, but 2020 was a difficult year. In the midst of the COVID-19 pandemic, we transitioned to a life lived primarily at home, to online classes and Zoom meetings. We limited time with loved ones living elsewhere. News updates were often uncertain and scary as we navigated unprecedented times.

That's why we at the UPMC Pinnacle Foundation are proud, now more than ever, to bring you our annual donor report, filled with good news and things to be thankful for. If 2020 taught us anything, it's that while new challenges are difficult, UPMC Pinnacle is ready to rise to them, and that's thanks to donors like you, whose generosity sustains us during trying times.

In this year's report, you'll read updates about the amazing things we have been able to do thanks to donor support of the COVID-19 Emergency Relief Fund, and about the generosity of the central PA community during this difficult year. You'll read about gifts to the community that take health and wellness beyond the hospital, about the opening of our new pediatric unit, and much more. The thread running throughout is gratitude — even during a challenging year, UPMC Pinnacle did incredible things, and that's all thanks to you.

As we continue to work tirelessly to provide the best care to UPMC Pinnacle patients in 2021, we invite you to read on and discover the reach of your generosity this past year. Thank you for making this good news possible.

Jessica Ritchie  
Vice President, Development



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## COVID-19 Emergency Relief Fund

Navigating the COVID-19 health care crisis throughout 2020 taught us a great deal as an organization, but more than anything, it taught us that we are capable of persevering through unprecedented difficulties, and your support is a critical part of that. We said it many times throughout the last year, but we have been able to do incredible things during this challenging time thanks to the generosity of donors like you. As we move into 2021 and look forward to brighter days to come, it's important for us to reflect on all we accomplished together thanks to our generous donors who supported us during our time of need with a gift to the COVID-19 Emergency Relief Fund.

Because of you, we have:

- » Purchased iPads so patients can stay connected with their loved ones, even from a distance
- » Provided prenatal home monitoring kits for expecting mothers to assist with remote prenatal checkups, ensuring safe and healthy pregnancies
- » Distributed care kits to patients to lift their spirits
- » Supported our incredible frontline staff with numerous stress management resources to help them as they care for patients during this difficult time, and let them know how appreciated they truly are
- » And much more!

*The outpouring of support we have seen from our community as we navigate this trying time has been incredible, and as we continue to work through this together, we are grateful for all you have helped us accomplish.*



The UPMC Pinnacle social services team has had a fund supporting their efforts for many years, but in 2020, it received a new name that best encompasses their compassionate work — the Helping Hands Fund. Those already struggling to make ends meet were affected most of all by the COVID-19 crisis, and throughout the year, the social services team worked hard to help patients meet their basic needs, whatever they might be.

Gifts to the Helping Hands Fund might help to cover medication costs for a patient who can't otherwise afford it, provide transportation home for a patient who doesn't have a ride, or even help to provide housing solutions or food resources for patients in need.

"I so want to thank [the Social Services team] for all [they] have done for me," a patient wrote after a UPMC Pinnacle social worker helped her quickly access insurance after her pharmacy wouldn't fill her life-sustaining medications. "If not for [their] super knowledge, understanding of what I was going through, I would have been in terrible shape. From the bottom of my heart, I'm so grateful."

# HOPE for the FUTURE

## Opening of new pediatric unit

In November 2020, UPMC Pinnacle unveiled the new UPMC Children's Harrisburg inpatient unit, bringing UPMC Children's Hospital of Pittsburgh's nationally ranked specialty care to the southcentral PA community.

"Since Pinnacle hospitals were merged into the UPMC network in 2017, UPMC has invested \$910 million to the hospitals to elevate the level of care we provide. This reinvestment, including our new \$12 million UPMC Children's Harrisburg, represents UPMC's commitment to offering world-class care to the people of southcentral Pennsylvania," said Philip Guarneschelli, president, UPMC Pinnacle.

UPMC Children's Harrisburg, a 26-bed unit, includes 11 new, private rooms each designed for universal use, meaning children stay in one room throughout their hospital stay and the appropriate level of care is brought to them.

Designed with families in mind, the inpatient unit also includes:

- » Age-appropriate furniture, activity tables, and computerized interactive displays for toddlers, school-age children, and teens.
- » A lounge to serve as a respite area for parents while their children are in the hospital.
- » Dedicated, trained child life specialists to support patients' psychosocial and developmental needs by working with patients one-on-one and in group activities in coordination with providers and families.

“... UPMC has invested **\$910 MILLION** to the hospitals to elevate the **LEVEL OF CARE** we provide...”

— Philip Guarneschelli, president, UPMC Pinnacle

UPMC CHILDREN'S HARRISBURG

“UPMC Children's is just one of the advanced specialty care services we are bringing to southcentral Pennsylvania,” said Lou Baverso, chief operating officer and president of central region, UPMC Pinnacle. “We are continuing to expand services with UPMC experts and technology that will enhance our compassionate, high-quality patient care to better serve our communities.”

UPMC Children's Hospital of Pittsburgh is recognized consistently for its clinical, research, educational, and advocacy-related accomplishments, including ranking on the 2020-2021 U.S. News & World Report Honor Roll of America's Best Children's Hospitals. UPMC Pinnacle is thrilled to bring these resources to our communities and is excited for the way this new unit will revolutionize our pediatric care.

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It is times like this  
when we must  
**DIG DEEPER**  
to help our  
community.

— Meron Yemane, board chair, UPMC Pinnacle Foundation

## CARING FOR OUR NEIGHBORS

UPMC Pinnacle is committed to serving the central PA community, and throughout 2020, we had the occasion to meet the unique needs created by the difficulties of the pandemic.

One way the UPMC Pinnacle Foundation met those needs was with a \$100,000 gift to the Central PA Food Bank in June 2020 in support of COVID-19 relief efforts. The funds helped the Central PA Food Bank meet the 43% increase in community need during the pandemic, helping to fund the delivery of 400,000 pounds of food by Harrisburg City Police during the shutdown.

“At UPMC, it is our mission to serve our community. We realize that access to food and good nutrition are integral components of good health,” said Philip Guarneschelli, president,

UPMC Pinnacle, at the time of the gift. “This donation will go directly toward alleviating the increasing food insecurity in our community.”

“It is times like this when we must dig deeper to help our community,” said Meron Yemane, board chair, UPMC Pinnacle Foundation. “As we have spent more time at home recently, we are reminded that the time spent around the dinner table is when families are built and bonded, and our hope is that this gift provides that opportunity to many families in the region.”

In October 2020, the UPMC Pinnacle Foundation partnered with the Peyton Walker Foundation to donate 18 AEDs (automated external defibrillators) to the Harrisburg City Police Department. Sudden cardiac arrest is the cause

of more than 350,000 deaths a year, but early bystander response, including police intervention, often saves lives.

Valued at \$40,500, this donation was made possible by proceeds from the *3.2 To Protect the Blue* hosted last September by UPMC nurses. Working with The Peyton Walker Foundation, the UPMC Pinnacle Foundation matched event proceeds to support the purchase of the AEDs as well as ensure future required equipment maintenance.

“UPMC Pinnacle Harrisburg Emergency Department nurses know the best way to improve chances of survival for victims of sudden cardiac arrest is early defibrillation,” said Kathy Hogan Flinn, director of emergency nursing,

UPMC Pinnacle. “When they learned that the Harrisburg City Police only had two AEDs for the entire department, our nurses chose to direct proceeds to ensure our fellow first responders had the equipment needed to provide timely life-saving care in an emergency.”

Health and wellness doesn’t stop at the hospital, and the UPMC Pinnacle Foundation is proud to have made these gifts to benefit the central PA community.

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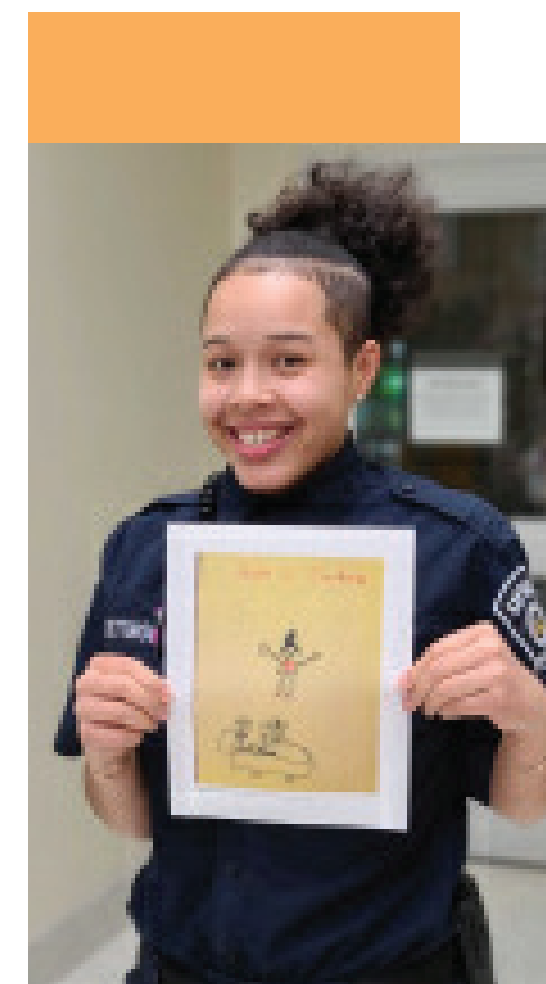
# Helping the HELPERS

In addition to generous donor support, the challenges of 2020 illuminated how our communities come together to help each other. Throughout 2020, UPMC Pinnacle has received an outpouring of support from our neighbors, and our frontline staff was so grateful for the reminder that we will pull through this together.

Local companies like AndCulture and DIEMlife, among many others, mobilized fundraisers to feed frontline staff at our hospitals while also supporting local restaurants and helping them to keep their doors open. Our friends at Troeg's Independent Brewing donated over \$18,000 in gift cards to our frontline staff to encourage them as they cared for patients during this challenging time.

The generosity from the community throughout 2020 was immense. To see our shoutouts to many more who have been generous to us and our staff during this difficult time, please visit our UPMC Pinnacle Facebook page.

*Thank you to all who rallied around our first responders during this health care crisis and encouraged them during such a difficult time!*





For 25 years, the  
UPMC Pinnacle  
**MAMMOGRAM  
VOUCHER  
PROGRAM**  
has helped the uninsured  
in our area receive a  
mammogram  
**AT NO COST.**

— Philip Guarneschelli, president, UPMC Pinnacle



Sarah Klunk

## TEA-rrific News!

When life gives you lemons, make pink-lemonade. Through the generosity and support of our attendees, donors, and sponsors, the 11<sup>th</sup> Annual Tea for Mammograms, held in October 2020, exceeded our goal and raised over \$29,000 for the Mammogram Voucher Program. This is enough for 193 mammograms in our community. “UPMC is Life Changing Medicine and offers it to all who seek our care — including those who cannot afford it,” said Philip Guarneschelli, president of UPMC Pinnacle. “For 25 years, the UPMC Pinnacle Mammogram Voucher Program has helped the uninsured in our area receive a mammogram at no cost. Because of the generous donations made through programs like Tea for Mammograms, people who are unable to afford a mammogram are given a fighting chance at detecting breast cancer early.”

Due to social distancing and gathering restrictions, this year’s Tea was the Foundation’s first virtual event and included a traditional tea brunch available for pick-up or delivery to attendees. 2020 gave us plenty of challenges, but as cancer patient Sarah Klunk shared in her testimonial, there are ways to focus on the positive and bring joy to those around you.



The 29<sup>th</sup> Annual Mary Jane & Cleve J. Fredricksen Golf Tournament was held on Monday, July 13, at Hershey Country Club. We had over 200 golfers attend throughout the day helping to raise over \$142,000 towards the purchase of a critical care vehicle for our Community LifeTeam. This specialty ambulance is a mobile intensive care unit (ICU) allowing medical care at the highest level for the most critical patients. Your generosity supported the safe transport of tiny neonatal intensive care (NICU) babies, as well as stroke and cardiac patients, and others in need critical care treatment.

“With the life-changing specialty care available at our UPMC Pinnacle hospitals, some of our most fragile patients need to be moved to our Level III NICU or our high quality and volume cardiovascular services here at UPMC Pinnacle Harrisburg. When they do, our team of nurses, respiratory therapists, and paramedics need a high technology vehicle that can ‘take the ICU to the patient.’ From the delicate ventilators needed for premature infants to the multiple IVs, monitors, and balloon pumps that sustain these patients, your generosity helps

us help our patients while in transit. As the system EMS medical director and father of three NICU graduates, this cause touches me personally and professionally. Thank you for your support,” said R. Daniel Bledsoe, MD, MBA, FACEP, FAEMS, system EMS medical director, UPMC Pinnacle.

Stephanie Martin, BS, BSN, RNC-NIC, unit director of the NICU at UPMC Pinnacle Harrisburg, adds to why this is so important, “A critical care ambulance that is designed with NICU patients in mind will allow us to provide the highest level of care for our tiny, fragile patients in our community. We transport infants from all over our region to our Level III NICU and now we will have the ability to transport two babies at once, each with their own equipment. This will allow both infants to be cared for independently while traveling to UPMC Pinnacle Harrisburg NICU. The critical care ambulance design will also provide a parent with the opportunity to ride with us and not be separated from their sick infant. Our goal is to keep families together and provide reassurance during an incredibly stressful time.”

# In Memoriam

**The UPMC Pinnacle Foundation was deeply saddened to learn of the passing of three long-time donors and friends, Carlyn Snelbaker, Betty Triano, and Michael Brenner, in 2020.**

**Carlyn Snelbaker** was a faithful supporter of the UPMC Pinnacle Foundation for over 25 years, generously supporting UPMC Pinnacle’s Women and Children’s service line in particular. Carlyn’s legacy is especially felt at UPMC Pinnacle Harrisburg, where she supported the NICU and most recently named the Richard Snelbaker Esq. and Carlyn Snelbaker Maternity Unit in honor of her late husband in 2017. Throughout her life, Carlyn Snelbaker was fiercely dedicated to improving the lives of others, especially in the central PA community, through her volunteerism and philanthropy. We are grateful at UPMC Pinnacle for Carlyn’s lasting impact.

**Betty Triano** was also a long-time supporter of UPMC Pinnacle, giving loyally for over 30 years. Her greatest impact has been the establishment of the Gene J. Triano, MD, Memorial Endowment Fund, which Betty created to preserve her late husband’s memory as a radiologist who cared deeply for his patients. The Triano Fund directly supports UPMC Pinnacle’s Mammogram Voucher Program (MVP), which provides mammograms and additional breast cancer screenings to uninsured patients. Betty viewed their family fund as a gift to the community, and it was important to her to provide women in need with life-saving screenings for generations to come. Her establishment of and gifts to this fund have made an impact on countless people in the community.

**Michael Brenner** faithfully supported the UPMC Pinnacle Foundation for more than 20 years, generously giving of his time in addition to his monetary gifts. Mike joined the UPMC Pinnacle Foundation board of directors in 2017 and continued serving until his passing in December 2020. Mike’s generosity helped to make numerous initiatives possible over the years, most notably the Labor of Love campaign to build a new Women and Babies Center at UPMC Pinnacle Harrisburg and the establishment of the Josephine S. Brenner Wheelchair Fund in honor of Mike’s aunt. Mike continued to give to that fund over the years, supporting the purchase of wheelchairs, a frequently used but not often thought of necessity, for UPMC Pinnacle hospitals. Mike’s impact on UPMC Pinnacle and in the community will not be soon forgotten.

*We are grateful for the legacies these incredible people left behind at UPMC Pinnacle.*

# IN HONOR OF

**Abused Children**  
Ms. Jody L. Yoffe

**All Health Care Workers**  
Ms. Stephanie Garcia  
Brett Miller

**All of Our Heroes**  
Anonymous

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The Glenny Family, Mike Sr.,  
Mike Jr., & George

# A Gift of Gratitude — 24 YEARS in the Making

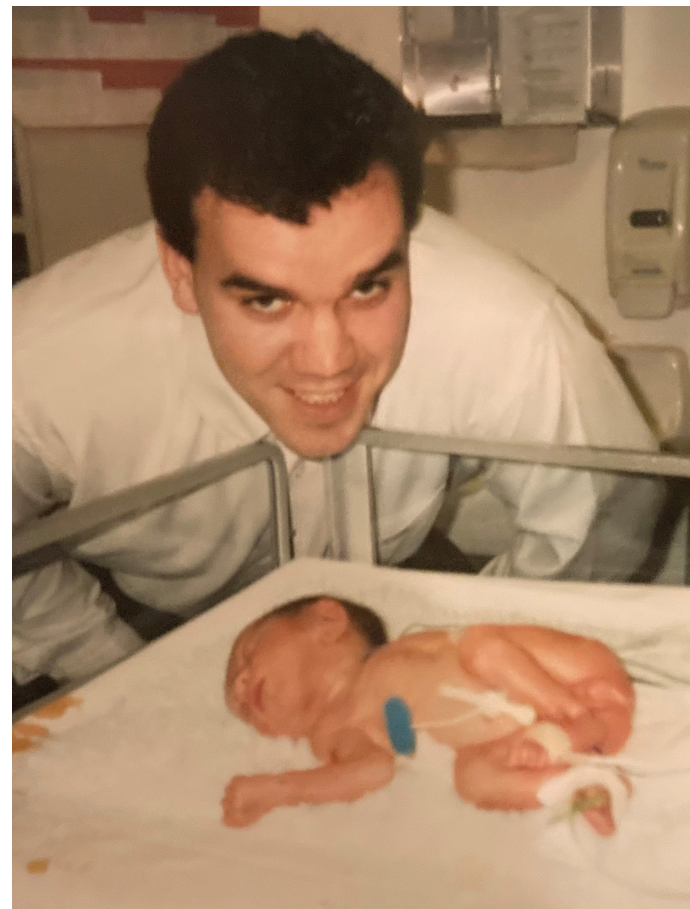
I am thrilled to finally fulfill my dream of **THANKING THE NICU TEAM** at UPMC Pinnacle Harrisburg for my daughter.

— Patrick Mooney, Emily's proud father

After Emily was successfully discharged from the NICU, Pat started to calculate what it would have cost for her care had they not had insurance. He looked at those bills and made a promise to himself that someday, if he were able to “pay it forward,” he would find a way to thank the team who gave so much to Emily in those early weeks.

That moment came to be this past winter, when Pat (who now lives in Florida) and Emily traveled back to Pennsylvania to where it all began, to see the newly constructed Alexander Grass Foundation NICU and meet Dr. Ken Oken, chair of the OB/GYN department.

Pat presented Dr. Oken and the team with a \$100,000 gift in Emily’s honor to the NICU’s Little Roo Fund, which supports the ongoing needs of NICU babies and their families, as well as staff training and development. “I am thrilled to finally fulfill my dream of thanking the NICU team at UPMC Pinnacle Harrisburg for my daughter.”



Emily Mooney, 24, is currently a Resident Criminal Justice Policy Fellow and Manager at the R Street Institute — a think tank based in Washington, D.C. To see this level of success at such a young age is not surprising. From the day she was born, she’s been a mover and a shaker.

Emily was born at Harrisburg Hospital on February 23, 1996 — nine weeks before her due date. She was immediately whisked away to the Neonatal Intensive Care Unit (NICU) where she spent the next five and a half weeks of her early life.

“When we arrived, we had no idea labor had already started. We should have had another 10 weeks to go. Thankfully, the doctors administered both steroid shots to help with Emily’s lungs, and two days later she was born right at three pounds. I have no doubt that had it not been for the Level III NICU, my baby girl would have struggled a lot more. This hospital saved my daughter. I knew I owed her life to them,” said Patrick Mooney, Emily’s proud father.





# In Memory Of

**Robert Barrett**

Mrs. Susan K. Getty

**Ms. Ethel M. Billington**

Ms. Doris E. Smitten

**Shirlie Bobby**

Mr. John Bobby

**Lucas P. Cieniewicz**

Ms. Betty Herr  
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The Glenny Family, Mike Sr., Mike Jr.,  
and George

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Mrs. Lois M. Hoerner

**In memory of all family and friends  
who have died/battled cancer**

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Mrs. Mary Ann Jackson  
Family of Thomas Jackson  
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